WISENET

User Guide

Wisenet Installation

Easy Focus Setup via USB

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Hanwha
Techwin

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Wisenet Installation is an application for installations providing the convenience of being able to see the camera image using a smartphone without the need to prepare an installation monitor to adjust installation, view angle or position.

With a Wi-Fi dongle that one can easily purchase from any market, such as on the Internet, and with the Wisenet Installation downloaded for free from Hanwha Techwin, the operator can easily check videos by connecting to the network camera via Wi-Fi.

2. Installation & Functions
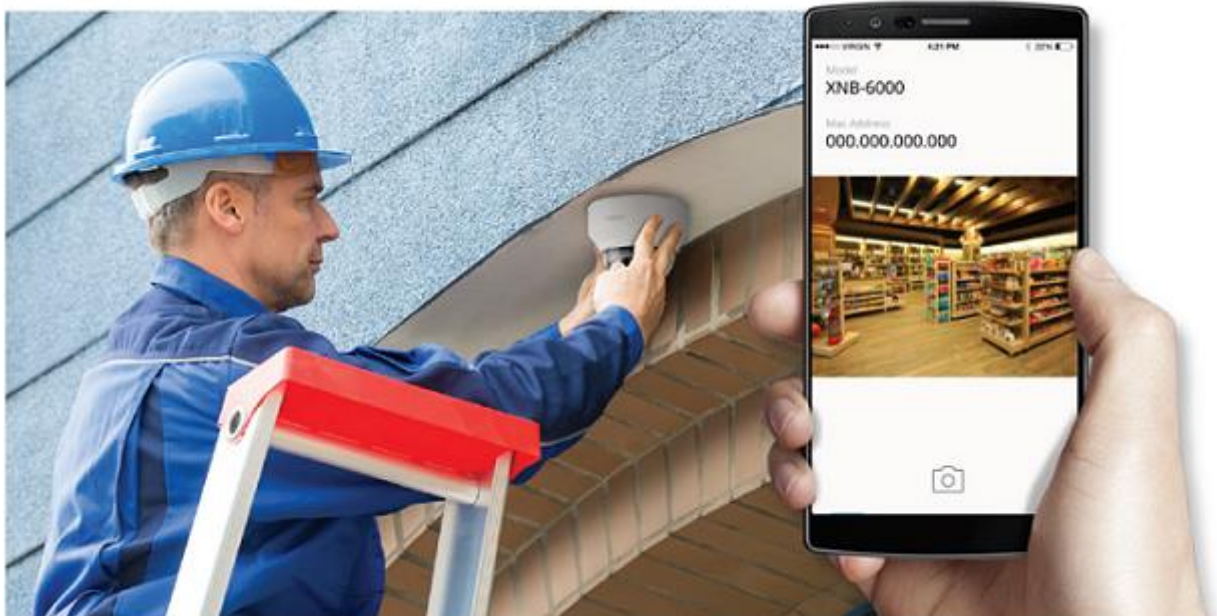
2.1. System Configuration & Dongle Installation
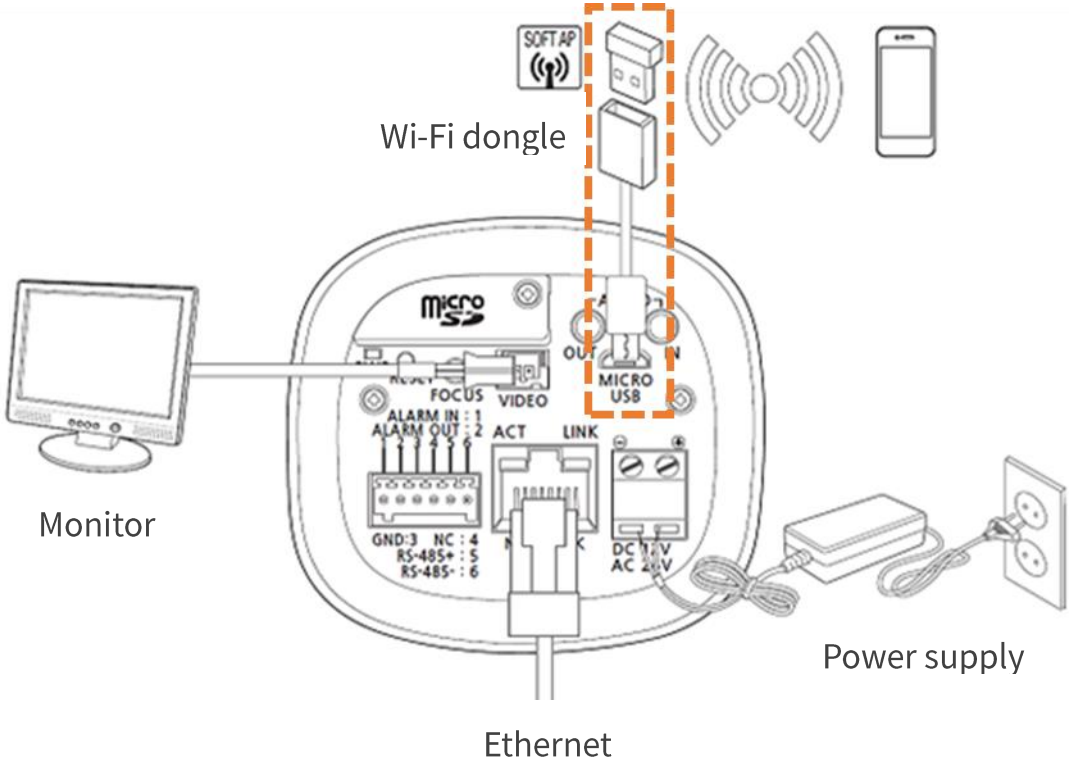
Manufacturer	Model
NETIS	WF2123 n300
EDIMAX	EW-7811Un
IP Time	N100mini
TP-LINK	TL-WN823N V1
ASUS	USB-N13
NETGEAR	WNA3100M

Figure 1. Recommended Wi-Fi Dongle List

• *Wi-Fi dongle and OTG gender (5-pin) are sold separately.*

• *Micro USE output terminal included in the package is intended only for convenient camera installation and is not suitable for monitoring purposes.*

2. Installation & Functions

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2.2. Application Installation

Search for "Wisenet Installation" on the Google Play Store or the Apple App Store and install it.

2.3. Dongle Connection

To utilize this function, the Wi-Fi dongle must be connected to the corresponding network camera, and the Wisenet Installation application must be installed on the smartphone.

1) Connect the OTG gender (5-pin) and Wi-Fi dongle to the micro USB terminal.
2) Select the network camera's SSID to connect from the smartphone's Wi-Fi settings.
3) Run Wisenet Installation on the smartphone.
4) Once connected to the network camera, a login page will be displayed.

- *During the initial connection of a newly installed camera, a live image is displayed without any login process. In cases where a camera is in operation, a live image is displayed after logging in using the camera login password.*

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2.3. Live Image Monitoring

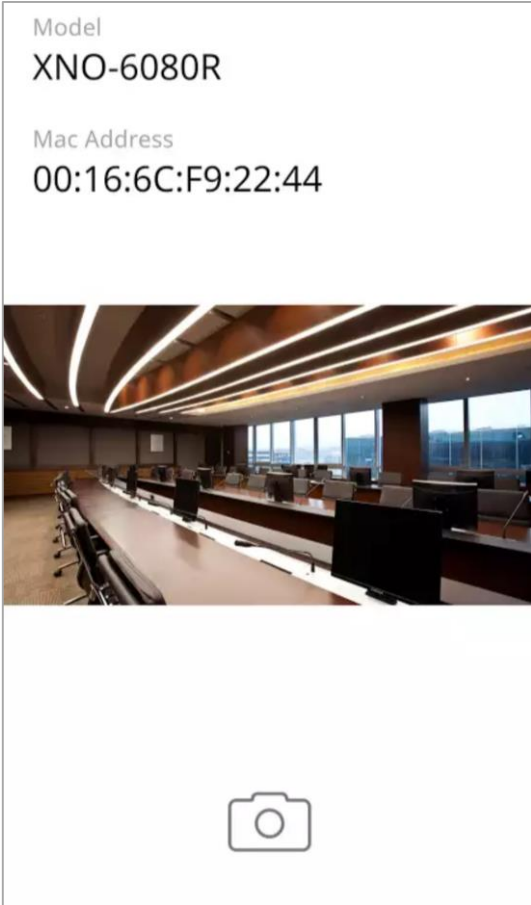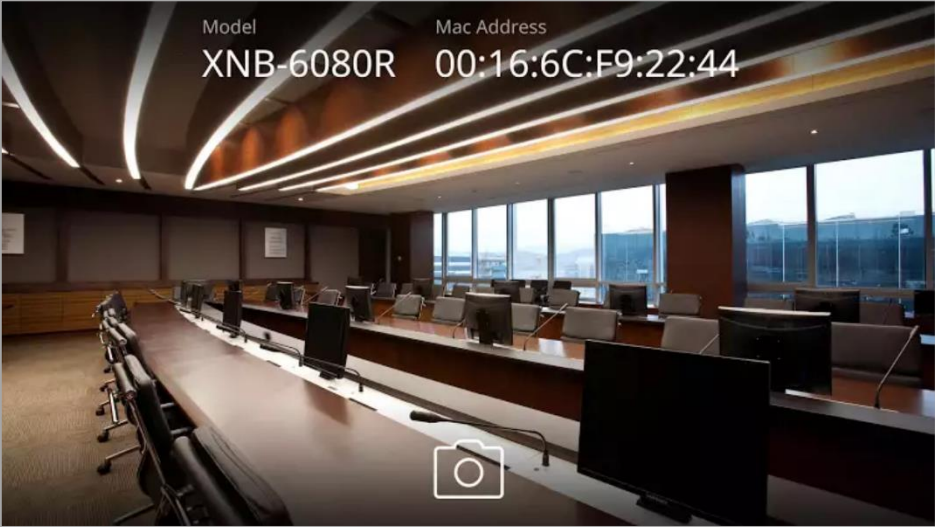The following live image screen is displayed after logging in.

Figure 2. Live Image Screen from Vertical/Horizontal Mode

3. Other matters

3.1 Warning Message & Solutions

No.	Warning Message	Solution
1	You have entered the wrong password 5 times. Please try again after 30 seconds.	In case the camera is already in use, please confirm the Admin account password again and retry after 30 seconds.
2	Invalid Password.	
3	Failed to connect to the camera.	1) Check the OTG gender cable's connection and Wi-Fi dongle with the camera. 2) Check whether the SSID connected to over Wi-Fi with the smartphone is a camera. 3) From the smartphone's Wi-Fi advanced settings, set the option to not automatically switch to mobile data in case it is connected to Wi-Fi which cannot access the Internet.
4	You are connected to the wrong Wi-Fi. Please select Wi-Fi connected to camera.	

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