

TANNINS RESTAURANT AND BAR IMPROVES SECURITY WITH HANWHA VIDEO SURVEILLANCE SYSTEM



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- Gabriel Sanchez, Owner, of Tannins Restaurant and Wine Bar

Challenge

Tannins Restaurant and Wine Bar in San Juan Capistrano, CA had an analog-based surveillance system that produced poor image quality. Customer access to areas where wine is stored and the need to standardize the equipment used for the system led to the decision to upgrade the obsolete analog video surveillance system to IP.

Solution

The restaurant owner chose Hanwha as his provider based on excellent image quality and a more network-friendly camera than others he had evaluated. The upgrade involved installing multiple Hanwha cameras in various locations throughout the restaurant. In addition, a camera was installed in the liquor closet where extra alcohol and liquor were stored – a location where some employees were a little sticky-fingered. All of the cameras except one, located on the outdoor patio, were installed indoors. In addition, Tannins records all video to a 4TB Hanwha SRN-1000 NVR and uses a 24-port Hanwha IES4028FP PoE switch to integrate its POS and all cameras.

Result

It didn't take long to see the value of the IP system in action. About a week after the upgrade was completed, Tannins' morning manager arrived to find that the door had been pried open with a crowbar during the night. After police were called, staff pulled video of the incident, which was simplified by Hanwha's advanced video analytics feature. “Instead of having to rewind through hours of video like we had to do with our old analog system, we were able to identify the important video very quickly,” said Gabriel Sanchez owner of Tannins Restaurant and Wine Bar. “When I brought the video to the sheriff's department, they shook their heads because they automatically assumed it was going to be liquor store-quality video. But as soon as I showed them the video, they were amazed. It really opened their eyes and made them realize that these were actually very good cameras.”